

Notice to All Accredited Repair Shops

Estimating Standards – Recreational Vehicle Estimating Pilot

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As of March 31, 2025, recognized Recreational Vehicle (RV) shops will begin processing estimates via Mitchell Connect and Mitchell Cloud Estimating. RV claims will now follow the same workflow as accredited light vehicle autobody repair facilities, including electronic estimating, supplementation, reviews, documentation, and payments.

Note: This change will apply to recognized RV shops only. Non-recognized RV shops must still process their claims through the current [Virtual Claims File process \(VCF\)](#).

The following estimating standards on [MPI Partners](#) have been updated to provide additional details related to these changes:

- [Recreational Vehicle Claims](#)
 - Procedures and rules for RV estimating in Connect
- [Labour Rates – RV, ORV, & Motorcycles](#)
 - Procedure for updating individual labour lines to the RV labour rate

The updated standards are identified with: ***draft for 30 days**

In Progress Claims

Any claim that has been submitted for review through VCF must be completed following the [Virtual Claims File process](#).



Please review each standard for complete details and refer to the **Revision History** section for a summary of the updates.

If you have any questions or feedback, you can submit it to MPI at partners@mpi.mb.ca.